



Application for Water Abatement
Sudbury Water District
199 Raymond Road P.O. Box 111
Sudbury, MA 01776
www.sudburywater.com
customerservice@sudburywater.com

I, _____ of _____
(Your name) (Complete Address)

Service address if different _____ Phone number: _____

(Water Bill Amount)

(Account #)

(Water Bill Number)

Abatement request for the billing period _____ due to reason stated below.
(Date of Water Bill)

Customers who file an abatement application are required to have no prior outstanding Water bills (*including payment of penalties and interest, if applicable*).

- ▶ The customer must submit an **Application for Water Abatement Form** as to the cause of the leak.
- ▶ Household plumbing fixtures are required to be repaired/replaced by a Massachusetts licensed plumber (note; all plumbing work requires a plumbing permit); leaks caused by underground lawn-irrigation equipment are required to be repaired by an underground lawn-irrigation professional. Self-repair (DIY) is subject to approval by the Director of Operations/Superintendent.
- ▶ The leak consumption must exceed 100% above the average usage for the preceding three years to qualify for an abatement.
- ▶ The abatement amount shall be calculated by the difference in steps above 100% usage. Consumption above this 100% will be calculated at Step 1.
- ▶ A signed and completed **Water Abatement Verification Form** must be submitted together with supporting documentation of the work performed and a copy of the repair bill by your Massachusetts licensed plumber or underground lawn-irrigation professional.

If the required payment is not made before or at the time the application is submitted, late fees may accrue on any amount due over 30 days old.

The request for water abatement may be mailed via USPS to: Sudbury Water District, P.O. Box 111, Sudbury, Massachusetts 01776 or electronically forwarded to: customerservice@sudburywater.com.

Other information to support this application (*Please attach additional sheets if necessary*)

Customer Signature _____ Date _____

For Official Use Only

- | | |
|--|---|
| <input type="checkbox"/> Billing Error | <input type="checkbox"/> Billing Period Beyond 100 Days |
| <input type="checkbox"/> High Estimated Bill | <input type="checkbox"/> Extenuating Circumstances |
| <input type="checkbox"/> Meter Reading Error | <input type="checkbox"/> Faulty Operating Equipment |

☐ **Approved** ☐ **Denied** _____

**Sudbury Water District
Water Abatement Verification Form**

I, _____
(Plumber/Underground Irrigation Contractor Name) _____
(Trade Name if different)

(Complete Mailing Address)

have repaired a leak at _____
(Customer's Address)

for _____ on _____
(Customer's Name) (Date of Repair)

Plumber Permit Number for job _____

Please check all that apply.

☐ It is my professional opinion the water usage resulting from this plumbing problem resulted in water usage
of _____ gallons.

☐ Please add any other additional information you feel is applicable to this incident. (Please use additional paper if necessary).

Plumber's Signature: _____

License Number: _____

Telephone Number: _____

Underground Lawn-Irrigation
Contractor's Signature: _____

Telephone Number: _____

***A copy of the Water Bill in question must be attached to the Application for Abatement along with a copy of the plumber's bill to receive
abatement for water charge***