



APPLICATION FOR LEAK ABATEMENT

A water taker may challenge billed usage upon discovery of a leak. The water taker shall complete and submit an Application for Leak Abatement together with all supporting documentation signed and dated by a Massachusetts licensed plumber or certified lawn irrigation surveyor. Self-repair (DIY) is subject to the discretion of the Executive Director.

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|--|--------------|----------------------------|--|
| DATE: | | ACCOUNT NO: | |
| APPLICANT'S NAME AND MAILING ADDRESS: | | WATER BILL AMOUNT: | |
| | | FOR THE BILLING PERIOD OF: | |
| | | LOCATION ADDRESS: | |
| HOME/BUSINESS NAME (IF OTHER THAN APPLICANT) | | Sudbury, MA 01776 | |
| HOME PHONE | MOBILE PHONE | EMAIL ADDRESS: | |
| | | | |

The Board of Water Commissioners will consider all reasonable abatement request under the following terms and conditions:

- ▶ Questionable usage is approximately 100 percent higher than that of the running average use for the same bill period (quarter). Running average use is established by the three preceding same bill period (quarter) use.
- ▶ Customers who file an abatement application are required to have no prior outstanding water bills including payments of penalties and interest if applicable.
- ▶ Household plumbing fixtures are required to be repaired/replaced by a Massachusetts licensed plumber (all plumbing work requires a plumbing permit); leaks caused by underground lawn-irrigation equipment are required to be repaired by an underground lawn-irrigation professional. Self-repair (DIY) is subject to approval by the District.
- ▶ The applicant must present supporting documentation including but not limited to the cause and location of the leak together with proof of repair such as a receipt for services rendered, and labor and materials billed for by your plumber or lawn irrigation professional.
- ▶ Upon receiving abatement approval as determined by the Board of Water Commissioners usage will be recalculated; Average use (average of preceding same three-bill periods) calculated at the current tiered rate structure. Gallons exceeding 100% above same bill period use (due to a verified leak) calculated at the first tier.

If the required payment is not made before or at the time the application is submitted, late fees may accrue on any amount due over 30 days old. Your request for a leak abatement may be made electronically to customerservice@sudburywater.com, mailed to P.O. Box 111, Sudbury, MA 02776 or hand-delivered to our Administration office located at 199 Raymond Road.

| BELOW IF FOR OFFICIAL USE ONLY | |
|--|---|
| <input type="checkbox"/> Billing Error | <input type="checkbox"/> Billing Period Exceeded 100 Days |
| <input type="checkbox"/> High Estimated Bill | <input type="checkbox"/> Faulty Operating Equipment |
| <input type="checkbox"/> Meter Reading Error | <input type="checkbox"/> Extenuating Circumstances |

Approved: _____

Denied: _____