



SUDBURY WATER DISTRICT LEAK ABATEMENT APPLICATION

DATE

ACCOUNT NUMBER

WATER BILL AMOUNT

FOR THE BILLING PERIOD OF

SERVICE ADDRESS

STREET NO

STREET NAME

APPLICANT INFORMATION

NAME

CONTACT PERSON/TITLE

STREET ADDRESS

HOME PHONE

MOBILE PHONE

CITY

STATE

ZIP CODE

EMAIL ADDRESS

The Executive Director will consider all reasonable abatement request under the following terms and conditions:

- ▶ Questionable usage is approximately 100 percent higher than that of the average use for the same quarterly period. Average use will be established by the same-three-preceding-quarterly-billing-periods.
- ▶ Customer has no prior outstanding water bills including accrued penalties.
- ▶ The applicant has presented supporting documentation including but not limited to the cause and location of the leak, and proof of repair such as an invoice for services rendered or a receipt for materials purchased.
- ▶ Household plumbing fixtures shall be repaired/replaced by a Massachusetts licensed plumber, unless self-repair (DIY) is approved by the Executive Director.
- ▶ Lawn sprinkler irrigation leak repairs/replacement shall be performed by a lawn irrigation surveyor unless self-repair (DIY) is approved by the Executive Director.
- ▶ Upon receiving abatement approval as determined by the Executive Director or the Board of Water Commissioners usage will be recalculated. Average use established by the same-three-preceding-quarterly-billing-periods will be calculated at the current tiered rate structure. Gallons exceeding 100% average use will be calculated at Tier 1.

If the required payment is not made before or at the time the application is submitted, penalty fees may accrue on any amount outstanding past the original invoice due date.

Submit your Leak Abatement Application together with all supporting documentation to:

ELECTRONICALLY:

customerservice@sudburywater.com

USPS:

Sudbury Water District
P.O. Box 111
Sudbury, MA 01776

HAND DELIVERY:

Sudbury Water District
Administration Building
199 Raymond Road
Sudbury, MA 01776

Denial is without prejudice to reconsideration. Upon establishing that all criteria stipulated by the terms and conditions of the policy have been met an applicant may submit a request for an appeal to the Board of Water Commissioners.

BELOW IS FOR SUDBURY WATER DISTRICT USE ONLY

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|---|---|--|
| <input type="checkbox"/> HOUSEHOLD PLUMBING LEAK | <input type="checkbox"/> OUTSIDE LAWN IRRIGATION LEAK | <input type="checkbox"/> SERVICE LINE LEAK AFTER METER (UNDERGROUND VAULT/PIT) |
| <input type="checkbox"/> BILLING ERROR | <input type="checkbox"/> HIGH ESTIMATED BILL | <input type="checkbox"/> METER READING ERROR |
| <input type="checkbox"/> BILLING PERIOD EXCEEDED 100 DAYS | <input type="checkbox"/> FAULTY OPERATING EQUIPMENT | <input type="checkbox"/> OTHER EXTENUATING CIRCUMSTANCE |